VACANCY		

REFERENCE NR	:	VAC00382
JOB TITLE	:	Consultant: Functional Application Support
JOB LEVEL	:	D1
SALARY	:	R 531 759 – R 797 639
REPORT TO	:	Senior Manager: Functional Application Support
DIVISION	:	ADM
DEPT	:	IFASS DOD FAS
LOCATION	:	SITA Erasmuskloof
POSITION STATUS	:	Permanent (Internal & External)

Purpose of the job

To provide Functional Application Support services related to specific clients and application systems according to service elements as specified in the applicable Service Level Agreements (SLA).

Key Responsibility Areas

Provide Business Advisory Services. Oversee and Provide Functional Application Support service. Provide solutions to operational problems. Provide support on implemented functional system enhancements / changes in accordance with client requests. Provide Integrated Management information support solutions to clients and management. Pro-actively manage risks that might affect SITA's performance and delivery to clients. Transfer skills to team members.

Qualifications and Experience

Minimum: 3-year National Diploma / Degree in an ICT related field or equivalent qualification - at least NQF level 6 or a verified / certified alternative equivalent @ NQF Level 6. Candidates with Grade 12 that have 7 – 8 years Functional Application Support experience on the specific DOD HR System (PERSOL) application may apply.

Experience: 7 - 8 years Functional Application Support experience on the specific DOD HR System (PERSOL) application.

Technical Competencies Description

Knowledge of: Has a thorough knowledge of business - and - functional aspects of the application system(s) as well as the hardware and software environment in which they run. Knowledge of the organisation's policy framework, management structures and reporting procedures for all aspects of the Functional Application Support environment. Thorough knowledge -; systems integration; user and functional system testing-. Has experience of working on projects and of communicating with clients / users on functional issues. Act as liaison with the client to investigate, analyse and solve functional problems and map client business requirements, processes and objectives. Provide specialised service and support to clients on integrated solutions to the application systems functionality. Applicant should possess good problem-solving ability in order to resolve application problems quickly, cost-effectively and to work under pressure. Understanding of the relationship between time, quality and cost of work produced and the ability to manage the time/quality/cost relationship. - Understanding of software configuration management. Demonstrates good oral and written communication skills. DOD HR Management Information System -experience will be an advantage. The successful candidate should also possess the following- competencies: Leadership ability, customer / service orientated, innovative, team player, pro-active, diligent worker, process orientated and punctual.

Other Special Requirements

N/A

How to apply

To apply please log onto the e-Government Portal: **www.eservices.gov.za** and follow the following process;

1.   Register using your ID and personal information;
2.   Use received one-time pin to complete the registration;
3.   Log in using your username and password;
4.   Click on "Employment & Labour;
5.   Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za, then follow the below steps:

1.   Click on "Employment & Labour;
2.   Click on "Recruitment Citizen"
3.   Login using your username and password
4.   Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact egovsupport@sita.co.za   OR call 080 1414 882

 CV`s sent to the above email addresses will not be considered

Closing Date: 14 April 2023

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on the Employment Equity Plan. Correspondence will be limited to shortlisted candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant's responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves the right not to make an appointment.
- The appointment is subject to getting a positive security clearance, the signing of a balance scorecard contract, verification of the applicants' documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.